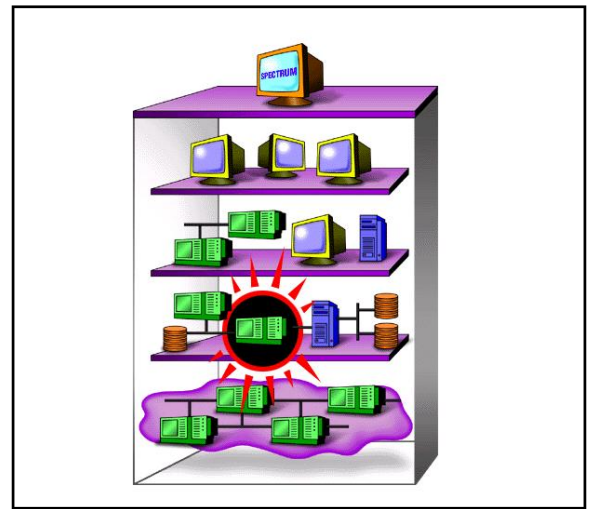


# EMMA

## Enterprise Management Maturity Assessment



### Introduction

Infrastructures over time have become more and more business critical and downtime can cause major damage to the business in monetary terms but also in reputation. At the same time IT infrastructures have increasingly become more complex making it harder to manage it. Most enterprises have deployed, or are considering various solutions which are aimed at keeping an eye on the infrastructure to measure its performance and availability. However, various renowned industry analysts have proven in their research that many investments have failed to deliver the returns expected.

### The Problem

Most enterprises do deploy some or more solutions which are inherited. In some cases they are deployed to solve specific monitoring needs. In other cases the tools work as point solutions with some level of integration to other solutions which is often difficult to maintain and does not give the efficiency required. There are also plenty of examples where solutions have been chosen and organizations have changed their requirements, organization itself and/or processes to fit the solution rather than have deployed solutions that meet their business requirements and which fit the organizational process.

***Tools should support the business, businesses should not change to fit the tools....***

### Choices choices choices...

Its crowded in the market for Enterprise Management Solutions. One after the other solution promising better and faster returns on investment and features than others. For an organization it is often undoable to review all solutions that are in the market.

With EMMA we take a totally different approach. First of all we would review your business needs and wants. In addition to that we will review your current infrastructure in terms of data centre supporting equipment such as UPS etc., network devices, systems, applications and your notification and reporting needs.

Then we will review your current organizational structure (who is doing what) and the processes deployed. Based on this we will map your needs and requirements to the best fit in terms of technology and cost of ownership.

**Do you need expert help on choosing or streamlining your Enterprise Management Infrastructure?**

### Areas Covered

Our Enterprise Management Maturity Assessment service covers all the main areas of business process automation within the IT environment and beyond such as:

- Data centre monitoring
- Network monitoring
- System monitoring
- Application monitoring
- Security management
- Backup solutions
- Desktop monitoring
- Notification solutions
- Reporting solutions
- Software distribution
- Document management
- Asset management
- Helpdesk/Service desk

Our technical consultants have extensive experience in this field and have knowledge and/or experience in most, if not all, solutions available in the market and are therefore able to provide a better level of understanding that what typically is achieved by attending tools manufactures demos and Proof Of Concept engagements.



## Target Audience

The EMMA services are aimed at companies with a variety state of maturity such as:

- Organization which have little or no solutions that want to start deploying tools.
- Organizations that want to extend their existing solutions with additional tools covering other areas of monitoring and automation.
- Organizations that want to review their current monitoring infrastructure in order to improve its capabilities, integration or lower the cost of ownership.

In all of the above examples, EMMA would prove its value add by helping customers to make the right decisions to enable them to deploy solutions effectively and to lower the cost of operations.

## Free Review Meeting

Please contact EPI or our local distributor to request for obligation free review meeting in which we can understand your initial requirements and in which we can help you understand more about the rigorous process that we follow to ensure you will get what your business needs....

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